

# Lime Care Fact Sheet



We offer three levels of boiler care, home heating and plumbing cover designed to provide homeowners with peace of mind and reliable maintenance services.

Our plans have you covered. Choose our Essentials plan for budget-friendly boiler care, the Advanced plan for added coverage or the Ultimate plan for our highest level of protection for your home.

All plans are subject to the terms and conditions outlined in our T&Cs document, available at [limeheating.co.uk](http://limeheating.co.uk)

## Our promise to you

We are committed to providing fixed pricing for the duration of your contract. No second-year price increases or premium hikes if you make a claim.

## Essentials

only **£9.99** per month

**Annual boiler service** – a thorough safety inspection ensuring compliance with industry regulations.

**Gas Safety certificate** – a legally recognised certification confirming gas appliances meet safety standards.

**Boiler condense clean** – cleaning and maintenance of the condensate pipe when required to prevent blockages.

**Heating system filter clean** – inspection and cleaning of the filter to optimise system performance and longevity.

**Flue gas analysis** – testing to verify safe and efficient boiler operation, ensuring proper combustion levels.

**Gas pipework testing** – inspection of all internal gas pipework for leaks or safety concerns.

**Heating health check** – a detailed assessment of the heating system, checking for faults or inefficiencies.

**Radiator balancing & bleeding** – adjustment to ensure even heat distribution and removal of trapped air.

**Priority response** – faster response times for reported faults, ensuring timely assistance.

**Discount on additional works** – a 5% discount on any additional works.

## Advanced

only **£19.99** per month

Includes all benefits from the Essentials plan, plus:

**Boiler or system controls repair** – one repair per year to your boiler, thermostat, control panel or heating system components.

**Unvented cylinder service** – inspection and maintenance for customers with an unvented cylinder to ensure safety and efficiency.

**Increased discount on additional works** – 10% discount on any additional works.

## Ultimate

only **£34.99** per month

Includes all benefits from the Advanced plan, plus:

**Boiler or system controls repair** – unlimited repairs to your boiler, thermostat, control panel or heating system components.

**Plumbing coverage** – covers repairs to internal plumbing issues such as leaks, pipework problems, water pressure concerns and replacements for taps, showers, and basic internal plumbing faults.

**Blockage clearance** – removal of localised blockages in sinks, toilets, or pipework (excluding main drainage issues requiring rodding or specialist equipment).

**CO alarm** – a battery operated CO alarm with 10 year lifespan will be installed if you don't have one or the existing alarm is out of date.

## How do I select my plan?

We want you to be happy with the level of cover you choose. If you have any questions, give us a call and our team will be happy to help you select the right plan for you and your home.

## Ready to book?

Give us a call or book online. As soon as you've signed up we'll give you call to arrange your first boiler service.

